PANEL PAPER

Agenda for 21 October 2026

Legal Services Consumer Panel meeting

1.00 pm – 5.00 pm

	A. Formal items			
1.	Welcome and apologies			13.00
2.	Declaration of interests	Members to declare any interests they have which may impact on Panel business	To **note** any declarations	13.00
3.	Minutes of 8 July 2026 meeting		To **recap** the minutes	13.05
4.	Matters arising		To **note**	13.10
	B. Information items			
5.	Chair's report and members' updates	Paper LSCP/100/001	To **note** the report	13.15
6.	Projects update and consultation responses	Paper LSCP/100/002 Paper LSCP/100/003	To **note** the paper	13.25
7.	Update from the front line of legal advice		To **discuss**	13.30
	C. Substantive items			

8. LSB AI Consumer Research	Pre-discussion	To **discuss**	13.40
	Attendees: Huma Munshi-Burch, Robert Morrison Paper LSCP/100/004	To **note** and **discuss**	13.45
	Post-discussion	To **discuss**	14.30
9. LSB Strategy	Pre-discussion	To **discuss**	14:35
	Attendees: Tania Hardcastle, Samuel Omolade Paper LSCP/100/005	To **note** and **discuss**	14.40
	Post-discussion	To **discuss**	15:25
Coffee break			15.30
10. LSCP Compensation Fund	Pre-discussion Paper LSCP/100/006 Post-discussion	To **note** and **discuss**	15.45
11. Legal Services Board CEO Engagement	Attendees: Richard Orpin Paper LSCP/100/007	To **note** and **discuss**	16.35
D. Next meeting			
12. Topics for Newsletter/ Blog			16.45
13. Draft agenda for next meeting	Paper LSCP/100/008	To **approve**	16.50
14. Any other business			16.55

Future meetings in 2026
2 December 2026

Consumer Panel Manager

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Consumer Panel Associate

For more information

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