

Sent by email only to

cilexconsultation@sra.org.uk

22 November 2023

Dear Sir/Madam,

The Legal Services Consumer Panel (Panel) is unable to engage in the finer details of how the Solicitors Regulation Authority (SRA) proposes to regulate CILEX members because, as indicated in our response to CILEX, the proposal to redelegate regulatory responsibility to the SRA lacked evidence of consumer engagement or research, so there is insufficient evidence on which to base any judgement.

A considered response could only be made if we could see the benefits, costs and risks to consumers. We would also expect to see Information on how these proposals would be monitored and evaluated by the SRA and by CILEX, and this again seems to be missing.

The Panel is keen to stress that its view has no bearing on the SRA's proposals, but we find it difficult to respond to the process when the premise for the action is unproven.

Yours sincerely,

Sarah Chambers

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Chair

Legal Services Consumer Panel.