

# PANEL PAPER

## Agenda for 24 June 2020 Legal Services Consumer Panel meeting 2.00 pm – 5.05 pm

Item	Synopsis	Action	Timing
<b>A. Formal items</b>			
1.	Welcome and apologies.	To <b>note</b>	14.00
2.	Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations 14.00
3.	Minutes of 29 April meeting	To <b>recap</b> the minutes	14.00
4.	Matters arising	To <b>note</b>	14.05
<b>B. Information items</b>			
5.	Projects update and consultation responses	Covid-19 update Work Programme plan 20/21	To <b>note</b> and <b>discuss</b> 14.05
6.	Chair's report and members' updates	Panel activities report Paper LSCP/064/003	To <b>note</b> the report 14.20
7.	Annual report	Paper LSCP/063/004	To <b>note</b> and <b>discuss</b> 14.30
8.	HMCTS presentation	Pre-discussion	To <b>discuss</b> 14.50
		Attendees: Sidonie Kingsmill, Customer Director.	To <b>note</b> and <b>discuss</b> 15.00
		Post-discussion	To <b>discuss</b> 15.30

<b>Coffee break</b>			15.40
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	Pre-discussion	To <b>discuss</b>	15.50
9. LSB update on quality indicators	Attendees: Steve Brooker, Head of Research, Robin Geddes, Policy Manager.	To <b>note</b> and <b>discuss</b>	16.00
	Post-discussion	To <b>discuss</b>	16.45

<b>C. Next meeting</b>
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10. Diversity	To discuss the Panel's work on diversity and position on #BLM	To <b>discuss</b>	16.55
11. Draft agenda for September meeting	Paper LSCP/064/007	To <b>approve</b>	17.05
12. Any other business	4way meeting LSB		17.05

**Future meetings in 2020**

16 September  
28 October 2020  
8 December 2021 (Away Day)

**For more information**

**Lola Bello**  
Consumer Panel Manager  
T: 020 7271 0077

**Laurentiu Ciocan**  
Consumer Panel Associate  
T: 020 7271 0076