

# PANEL PAPER

## Agenda for 30 October 2019 Legal Services Consumer Panel meeting 1.00 pm – 5.10 pm

Item	Synopsis	Action	Timing
<b>A. Formal items</b>			
1.	Welcome and apologies		13.00
2.	Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations 13.00
3.	Minutes of 11 September meeting		To <b>recap</b> the minutes 13.00
4.	Matters arising		To <b>note</b> 13.05
<b>B. Information items</b>			
		Pre-discussion	To <b>discuss</b> 13.05
5.	The LSB's CEO introduction	Attendees: Matthew Hill, LSB's new CEO.	To <b>note</b> and <b>discuss</b> 13.15
		Post-discussion	To <b>discuss</b> 14.00
6.	Introduction and welcome Paul		To <b>note</b> 14.10

7.	Chair's report and members' updates	Report on their Panel activities Paper LSCP/060/002	To <b>note</b> the report	14.20
8.	Projects update and consultation responses	Paper LSCP/060/003 Paper LSCP/060/004	To <b>note</b> the paper	14.30
<b>Coffee break</b>				14.40
<b>C. Substantive items</b>				
		Pre-discussion	To <b>discuss</b>	14.50
9.	LeO presentation	Attendee: Rebecca Marsh, Chief Ombudsman, LeO	To <b>note</b> and <b>discuss</b>	15.00
		Post-discussion	To <b>discuss</b>	15.40
		Pre-discussion	To <b>discuss</b>	15.50
10.	UCL Law	Attendee: Stephen Mayson, Honorary Professor, Faculty of Laws	To <b>note</b> and <b>discuss</b>	16.00
		Post-discussion	To <b>discuss</b>	17.00
<b>D. Next meeting</b>				
11.	Draft agenda for January meeting	Paper LSCP/060/007	To <b>approve</b>	17.10
12.	Any other business	<ul style="list-style-type: none"> <li>Agenda for the Away Day</li> <li>Office Move</li> </ul>	To <b>note</b> and <b>discuss</b>	17.10

#### Future meetings in 2019/20

5 December (Away day)

29 January

4 March

29 April

24 June

16 September

TBC October/November

TBC December (Away day)

#### For more information

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