

# PANEL PAPER

## Agenda for 11 September 2019 Legal Services Consumer Panel meeting 1.00 pm – 4.50 pm

Item	Synopsis	Action	Timing
<b>A. Formal items</b>			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	13.00
3. Minutes of 26 June meeting		To <b>recap</b> the minutes	13.00
4. Matters arising		To <b>note</b>	13.05
<b>B. Information items</b>			
5. Issues relating to Work Programme	<ul style="list-style-type: none"> <li>• vulnerability training</li> <li>• access to justice / legal aid</li> <li>• consumer engagement event</li> <li>• PSU request</li> </ul>	To <b>discuss</b>	13.05
6. Chair's report and members' updates	Report on Panel activities Paper LSCP/059/002	To <b>note</b> the report	14.10
7. Projects update	Paper LSCP/059/003	To <b>note</b> the paper	14.20

8. Consultation responses	Paper LSCP/059/004	To <b>note</b> the paper	14.30
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### C. Next meeting

9. Draft agenda for October meeting	Paper LSCP/059/005	To <b>approve</b>	14.35
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10. Virtual Board Room	Introduction to VBR	To <b>note</b>	14.40
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### Coffee break

14.50

### D. Substantive items

11. Sara's presentation to CEO's meeting	Post- presentation discussion on lawtech	To <b>note</b>	15.30
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	Pre-discussion	To <b>discuss</b>	15.50
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12. SRA - Legal Choices Update	Attendees:	To <b>note</b> and <b>discuss</b>	16.00
	<ul style="list-style-type: none"> <li>Jane Malcolm, Executive Director - External and Corporate Affairs,</li> <li>John Rieger, Head of Digital Communications.</li> </ul>		

	Post-discussion	To <b>discuss</b>	16.40
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### Future meetings in 2019/2020

30 October  
5 December (Away Day)

29 January  
4 March  
29 April  
24 June  
16 September  
TBC October/November  
TBC December (Away day)

### For more information

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