

Legal Services Consumer Panel meeting 8 February 2012, 13.00 – 17.00



Agenda

Item	Synopsis	Action	Timing
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 14 December meeting		To agree the minutes	13.00
4. Matters arising			13.05
A. Progress update			
5. Chair's report	Elisabeth Davies to present a Paper on Panel news <ul style="list-style-type: none">Paper LSCP/014/001	To note the paper	13.10
6. Members' updates	Members to report back on their Panel activities	An oral update	13.20
B. Policy issues			
7. Shaping our work programme for 2012-13	Steve Brooker to present a Panel on key themes from the strategy session, and Alanna Linn and Emma Harrison on practical approaches to our work on consumer vulnerability <ul style="list-style-type: none">Paper LSCP/014/002	To discuss	13.30
Coffee break			

8. Deaf consumers report	Emma Harrison and Alanna Linn to present a draft report <ul style="list-style-type: none"> • Paper LSCP/014/003 	To approve	15.15
9. Response to LSB call for evidence of will-writing, probate and estate administration services	Steve Brooker to present a draft submission <ul style="list-style-type: none"> • Paper LSCP/014/004 	To approve	16.00
10. Consultation responses	Alanna Linn to present a Paper summarising consultation responses <ul style="list-style-type: none"> • Paper LSCP/014/005 	To note	16.45
D. Future meetings			
11. Draft agenda for next meeting: 9 May	To approve the draft agenda <ul style="list-style-type: none"> • Paper LSCP/014/006 	To approve	16.50
12. Any other business			16.55

Future meetings in 2012:

(27 February – possible additional meeting)
9 May
27 June
13 September
17 October
12 December – All Day Meeting

For more information:

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