

**Legal Services Consumer Panel meeting  
27 November 2009, 10.30 – 14.00**



**Agenda**

<b>Item</b>	<b>Synopsis</b>	<b>Action</b>	<b>Timing</b>
1. Welcome and apologies			10.30
2. Introductions and declaration of interests	Members to introduce themselves and to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	10.30
<b>A. Progress update</b>			
3. Chair's report	Dianne Hayter to present a Paper on Panel news <ul style="list-style-type: none"> <li>• Paper LSCP/001/001</li> </ul>	To <b>note</b> the paper	10.45
<b>B. Operational issues</b>			
4. Welcome from LSB	Chris Kenny (Chief Exec) and Julie Myers (Director of Corporate Affairs) to offer the LSB perspective on the Panel		10.55
5. Objectives for the Panel	Chair to lead a brainstorm on setting objectives for the Panel's work following a presentation by Professor Pascoe Pleasance, Legal Services Research Centre	To <b>discuss</b> the issues	11.15
<b>Sandwich lunch</b>			
6. Terms of reference	Steve Brooker to present a Paper seeking approval for the Panel's terms of reference <ul style="list-style-type: none"> <li>• Paper LSCP/001/002</li> </ul>	To <b>approve</b> the paper	12.30
7. Memorandum of Understanding	Steve Brooker to present a Paper on what principles should underpin an MOU with the LSB <ul style="list-style-type: none"> <li>• Paper LSCP/001/003</li> </ul>	To <b>discuss</b> the paper	12.40

8. Ways of working	Chair to present a Paper on options for how the Panel could operate <ul style="list-style-type: none"> <li>• Paper LSCP/001/004</li> </ul>	To <b>approve</b> the paper	12.45
<b>C. Policy issues</b>			
9. Referral fees	Steve Brooker to present a Paper seeking approval on a proposed approach to investigate referral fees <ul style="list-style-type: none"> <li>• Paper LSCP/001/005</li> </ul>	To <b>approve</b> the proposed approach	13.15
10. Consultation responses	Chair to present a Paper listing consultation responses by the Panel Chair to date <ul style="list-style-type: none"> <li>• Paper LSCP/001/006</li> </ul>	To <b>note</b> the paper	13.35
11. Any other business			13.50
<b>D. Future meetings</b>			
12. Draft agenda for January meeting	<ul style="list-style-type: none"> <li>• Paper LSCP/001/007</li> </ul>	To <b>approve</b> the draft agenda	13.55
13. Dates of 2010 meetings	<ul style="list-style-type: none"> <li>• Paper LSCP/001/008</li> </ul>	To <b>agree</b> the proposed dates	14.00

### Future meetings in 2010

14 January  
10 March  
12 May  
14 July  
6 October  
8 December

### For more information:

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