

# PANEL PAPER

## Agenda for 25 October 2017 Legal Services Consumer Panel meeting 1.00 pm – 4.15 pm

Item	Synopsis	Action	Timing
<b>A. Formal items</b>			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	13.00
3. Minutes of 27 September meeting		To <b>recap</b> the minutes	13.00
4. Matters arising		To <b>note</b>	13.05
<b>B. Information items</b>			
5. Chair's report and members' updates	Report on their Panel activities Paper LSCP/048/001	To <b>note</b> the report	13.10
6. Projects update	Paper LSCP/048/002	To <b>note</b> the paper	13.25
7. Consultation responses	Paper LSCP/048/003	To <b>note</b> the paper	13.40
<b>Coffee break</b>			13.50

## C. Substantive items

	Pre-discussion	To <b>discuss</b>	14.00
	Attendees:		
	<ul style="list-style-type: none"><li>• Naomi Ellenbogen QC, BSB Vice-Chair.</li></ul>	To <b>note</b> and <b>discuss</b>	14.10
8. BSB update	<ul style="list-style-type: none"><li>• Zoe McCleod, Board member.</li><li>• Wilf White, BSB Director of Communications and Public Engagement</li></ul>		
	Post-discussion	To <b>discuss</b>	15.00
<hr/>			
	Pre-discussion	To <b>discuss</b>	15.10
	Attendees:		
	<ul style="list-style-type: none"><li>• Caroline Wallace, Strategy Director.</li></ul>	To <b>note</b> and <b>discuss</b>	15.20
9. Discussion on the LSB's Strategy	<ul style="list-style-type: none"><li>• Chris Nichols, Regulatory Project Manager.</li></ul>		
	Post-discussion	To <b>discuss</b>	15.50

## D. Next meeting

10. Away Day Planning	Discuss the content for the Away Day.	To <b>discuss</b>	16.00
<hr/>			
11. Any other business			16.15

### Future meetings in 2017/18

6 December (Away Day) 2017  
31 January 2018  
7 March 2018  
25 April 2018  
4 July 2018  
26 September 2018  
7 November 2018  
5 December (Away Day) 2018

### For more information

**Lola Bello**  
Consumer Panel Manager  
T: 020 7271 0077

**Laurentiu Ciocan**  
Consumer Panel Associate  
T: 020 7271 0076