

# Legal Services Consumer Panel meeting 17 October 2012, 13.00 – 17.00



## Agenda

Item	Synopsis	Action	Timing
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	13.00
3. Minutes of 13 September meeting		To <b>agree</b> the minutes	13.00
4. Matters arising			13.05
<b>A. Progress update</b>			
5. Chair's report	Elisabeth Davies to present a Paper on Panel news <ul style="list-style-type: none"><li>• Paper LSCP/019/001</li></ul>	To <b>note</b> the paper	13.10
6. Members' updates	All members to report back on their Panel activities	An <b>oral</b> update	13.20
<b>B. Policy issues</b>			
7. Law for Life	Martin Jones to facilitate an interactive discussion on public legal education	To <b>discuss</b>	13.30
8. Project updates	Panel leads to update members on progress with 2012-13 projects <ul style="list-style-type: none"><li>• Paper LSCP/019/002</li></ul>	To <b>note</b>	14.30

## Coffee break

9. Choosing and using legal services	Steve Brooker to present the findings of a literature review on empowering consumers including a benchmarking exercise with other sectors <ul style="list-style-type: none"><li>• Paper LSCP/019/003</li></ul>	To <b>discuss</b>	15.45
10. Consultation responses	Harriet Gamper to present a Paper summarising consultation responses <ul style="list-style-type: none"><li>• Paper LSCP/019/004</li></ul>	To <b>note</b>	16.30
11. Planning for All Day meeting in December	Elisabeth Davies to lead a discussion on the agenda for this meeting	To <b>discuss</b>	16.45
12. Any other business			16.55

### Future meetings in 2012:

12 December – All Day Meeting

### Meetings in 2013:

30 January  
26 February  
2 May  
27 June  
1 October  
11 December – All Day Meeting

### For more information:

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