

# Legal Services Consumer Panel meeting 16 February 2011, 11.00 – 15.00



## Agenda

Item	Synopsis	Action	Timing
1. Welcome and apologies			11.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	11.00
3. Guest speaker - BSB	Baroness Ruth Deech, Chair of the Bar Standards Board	To <b>discuss</b>	11.00
4. Minutes of 8 December meeting		To <b>agree</b> the minutes	11.40
5. Matters arising			11.45
<b>A. Progress update</b>			
6. Chair's report	Dianne Hayter to present a Paper on Panel news <ul style="list-style-type: none"><li>Paper LSCP/008/001</li></ul>	To <b>note</b> the paper and agree recommendations in paragraph 8.	11.50
7. Members' updates	Members to report back on their Panel activities	An <b>oral</b> update	12.00
<b>B. Policy issues</b>			
8. Terms of reference	Steve Brooker to present a Paper on the reviewing the Panel's terms of reference <ul style="list-style-type: none"><li>Paper LSCP/008/002</li></ul>	To <b>confirm</b> the Panel's terms of reference	12.10

9. Will writing	Steve Brooker to present a Paper updating on progress <ul style="list-style-type: none"> <li>Paper LSCP/008/003</li> </ul>	To <b>note</b>	12.20
10. Consultation responses	Alanna Linn to present a Paper summarising consultation responses <ul style="list-style-type: none"> <li>Paper LSCP/008/004</li> </ul>	To <b>note</b>	12.30
<b>Sandwich lunch</b>			
11. Guest Speaker - BIS	Edward Blades, Department for Business Innovation and Skills: the consumer landscape review	To <b>discuss</b>	13.00
12. Work programme 2011-12	Steve Brooker to present a Paper seeking approval for a work programme for 2011-12 <ul style="list-style-type: none"> <li>Paper LSCP/008/005</li> </ul>	To <b>approve</b> the paper	13.40
13. Consumer Welfare Index	Steve Brooker to present a Paper seeking approval for the draft indicators <ul style="list-style-type: none"> <li>Paper LSCP/008/006</li> </ul>	To <b>approve</b> the paper	14.20
14. Any other business			14.50
<b>D. Future meetings</b>			
15. Draft agenda for next meeting – 4 May	<ul style="list-style-type: none"> <li>Paper LSCP/008/007</li> </ul>	To <b>approve</b> the draft agenda	15.00

**Future meetings in 2011:**

4 May  
22 June  
12 September  
26 October  
14 December – All Day Meeting

**For more information:**

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