

**Legal Services Consumer Panel meeting
30 September, 13:00 – 17:00**



Agenda

Item	Synopsis	Action	Timing
A. Formal items			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 1 July meeting		To agree the minutes	13.00
4. Matters arising			13.05
B. Substantive items			
5. SRA work on professional standards	Juliet Oliver and Chris Handford to present SRA's work on developing professional standards	To discuss	13:10
Coffee break			
6. LSB research on unregulated legal services	Chris Nichols to present a paper on the LSB's research into unregulated legal services <ul style="list-style-type: none"> • Paper LSCP/037/001 	To discuss	14:30
7. Tracker Survey	Panel Associate to present early findings from tracker survey and proposals for papers <ul style="list-style-type: none"> • Paper LSCP/037/002 	To discuss	14.55

8. Mid-year review of work programme	Lola to present a review of Panel work so far against the 2015/16 work programme <ul style="list-style-type: none"> • Paper LSCP/037/003 	To discuss	15.30
--------------------------------------	---	-------------------	-------

C. Information items

9. Chair's report and members' updates	An extended opportunity for members to report back on their Panel activities <ul style="list-style-type: none"> • Paper LSCP/037/004 	An oral update To note the paper	16.15
--	---	---	-------

10. LSB non-financial barriers to access	<ul style="list-style-type: none"> • Paper LSCP/037/005 	To note and comment on the paper	16.35
--	--	--	-------

11. Consultation responses	<ul style="list-style-type: none"> • Paper LSCP/037/006 	To note the paper	16.45
----------------------------	--	--------------------------	-------

D. Next meeting

12. Any other business			17.00
------------------------	--	--	-------

Future meetings in 2015:

10 December

Lola Bello
Consumer Panel Manager
T: 020 7271 0077

Stephanie Chapman
Consumer Panel Associate
T: 020 7271 0076

For more information: