

**Legal Services Consumer Panel meeting
27 April 2016, 1.00 pm – 5.00 pm**



Agenda

Item	Synopsis	Action	Timing
A. Formal items			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 24 February meeting		To recap the minutes	13.00
4. Matters arising			13.05
B. Substantive items			
5. Annual Report 2015-16	Lola to present the draft annual report for 2014-15 <ul style="list-style-type: none"> Paper LSCP/040/001 	To approve	13.10
6. Panel leads and working styles	Elisabeth to present Panel leads for 2016/17 <ul style="list-style-type: none"> Paper LSCP/040/002 	To discuss	13:40
Coffee break			
7. Jenny Pickrell, Head of Legal Services Policy	MoJ in to discuss their consultation on regulatory independence <ul style="list-style-type: none"> Paper LSCP/040/003 	To discuss	14:30
8. Legal Ombudsman	Kathryn Stone, Chief Ombudsman, for introductory meeting <ul style="list-style-type: none"> Paper LSCP/040/004 	To discuss	15.15

9. Price of legal services	Steve Brooker to present update on LSB price of legal services regulation <ul style="list-style-type: none"> Paper LSCP/040/005 	To discuss	16:00
----------------------------	--	-------------------	-------

C. Information items

10. Chair's report and members' updates	An extended opportunity for members to report back on their Panel activities <ul style="list-style-type: none"> Paper LSCP/040/006 	To note the paper	16.30
---	---	--------------------------	-------

11. Projects update	<ul style="list-style-type: none"> Paper LSCP/040/007 	To note the paper	16.45
---------------------	--	--------------------------	-------

12. Consultation responses	<ul style="list-style-type: none"> Paper LSCP/040/008 	To note the paper	16.50
----------------------------	--	--------------------------	-------

D. Next meeting

13. Draft agenda for 29 June meeting	<ul style="list-style-type: none"> Paper LSCP/040/009 	To approve	16.55
--------------------------------------	--	-------------------	-------

14. Any other business			17.00
------------------------	--	--	-------

Future meetings in 2016:

29 June
28 September
7 December

For more information:

Lola Bello
Consumer Panel Manager
T: 020 7271 0077

Stephanie Chapman
Consumer Panel Associate
T: 020 7271 0076