

**Legal Services Consumer Panel meeting
5 March 2014, 13.00 – 17.00**



Agenda

Item	Synopsis	Action	Timing
A. Formal items			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 22 January meeting		To agree the minutes	13.00
4. Matters arising			13.05
B. Substantive items			
5. Vulnerable consumers	Emma and Catherine to present a Paper suggesting a new approach to this area <ul style="list-style-type: none">• Paper LSCP/028/001	To discuss	13.10
6. Work programme	Steve Brooker to present a Paper on an outline for the next work programme <ul style="list-style-type: none">• Paper LSCP/028/002	To discuss and approve	13.50
Coffee break			
7. McKenzie Friends	Frances to present a draft Paper discussing issues relating to professional McKenzie Friends <ul style="list-style-type: none">• Paper LSCP/028/003	To discuss and approve	14.50

8. Accreditation schemes	Neil to present a draft Paper on progress made by accreditation schemes since the Panel's 2011 report <ul style="list-style-type: none"> Paper LSCP/028/004 	To discuss and approve	15.30
C. Information items			
9. Chair's report	Elisabeth Davies to present a Paper on Panel news <ul style="list-style-type: none"> Paper LSCP/028/005 	To note the paper	16.10
10. Members' updates	All members to report back on their Panel activities	An oral update	16.20
11. Projects update	<ul style="list-style-type: none"> Paper LSCP/028/006 	To note the paper	16.30
12. Consultation responses	<ul style="list-style-type: none"> Paper LSCP/028/007 	To note the paper	16.40
D. Next meeting			
13. Draft agenda for next meeting – 7 May	<ul style="list-style-type: none"> Paper LSCP/028/008 	To approve	16.50
14. Any other business			16.55

Future meetings in 2014:

7 May
25 June
11 September (with LSB Board)
29 October
11 December

For more information:

Steve Brooker
Consumer Panel Manager
T: 020 7271 0077

Harriet Gamper
Consumer Panel Associate
T: 020 7271 0076