

Legal Services Consumer Panel meeting 27 June 2013, 13.00 – 17.00



Agenda

Item	Synopsis	Action	Timing
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 1 May meeting		To agree the minutes	13.00
4. Matters arising			13.05
A. Progress update			
5. Chair's report	Elisabeth Davies to present a Paper on Panel news <ul style="list-style-type: none">• Paper LSCP/024/001	To note the paper	13.10
6. Members' updates	All members to report back on their Panel activities	An oral update	13.20
B. Policy issues			
7. The consumer interest	Steve Brooker to present a draft report for approval on using the consumer principles <ul style="list-style-type: none">• Paper LSCP/024/002	To discuss and approve	13.30
8. Behavioural economics	An opportunity to consider LSB commissioned research on behavioural economics <ul style="list-style-type: none">• Paper LSCP/024/003	To discuss	14.15

Coffee break

9. The consumer landscape and working in Europe	Frances Harrison and Harriet Gamper to present a Paper on the Panel's role in the consumer landscape and our engagement with EU issues <ul style="list-style-type: none">• Paper LSCP/024/004	To discuss	15.15
10. Panel transition	Elisabeth Davies to lead a discussion on managing the transition during the change of Panel members <ul style="list-style-type: none">• Paper LSCP/024/005	To discuss	16.00
11. Consultation responses	Harriet Gamper to present a Paper summarising consultation responses <ul style="list-style-type: none">• Paper LSCP/024/006	To note	16.45
12. Draft agenda for next meeting – 2 October	<ul style="list-style-type: none">• Paper LSCP/024/007	To approve the draft agenda	16.55
13. Any other business			16.55

Future meetings in 2013:

2 October
11 December – all day

For more information:

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