

# Legal Services Consumer Panel meeting 1 May 2013, 13.00 – 17.10



## Agenda

Item	Synopsis	Action	Timing
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations	13.00
3. Minutes of 27 February meeting		To <b>agree</b> the minutes	13.00
4. Matters arising			13.05
<b>A. Progress update</b>			
5. Chair's report	Elisabeth Davies to present a Paper on Panel news <ul style="list-style-type: none"><li>Paper LSCP/023/001</li></ul>	To <b>note</b> the paper	13.10
6. Members' updates	All members to report back on their Panel activities	An <b>oral</b> update	13.20
<b>B. Policy issues</b>			
7. Financial protection review report	Jeff and Paul to present the draft report for approval <ul style="list-style-type: none"><li>Paper LSCP/023/002</li></ul>	To <b>discuss and approve</b>	13.30
8. Risk and responsibility	Steve Brooker to present a draft consumer challenge paper for approval <ul style="list-style-type: none"><li>Paper LSCP/023/003</li></ul>	To <b>discuss and approve</b>	14.15

## Coffee break

9. Annual report for 2012-13	Harriet Gamper to present a draft annual report document for approval <ul style="list-style-type: none"><li>• Paper LSCP/023/004</li></ul>	To <b>discuss and approve</b>	15.15
10. Consultation responses	Harriet Gamper to present a Paper summarising consultation responses <ul style="list-style-type: none"><li>• Paper LSCP/023/005</li></ul>	To <b>note</b>	16.00
11. Project approaches and updates	Steve Brooker to update on progress with current projects <ul style="list-style-type: none"><li>• Paper LSCP/023/006</li></ul> Elisabeth Davies to lead a discussion on the future skill needs of the Panel <ul style="list-style-type: none"><li>• Paper LSCP/023/007</li></ul>	To <b>discuss</b>	16.15
12. Draft agenda for next meeting – 27 June	<ul style="list-style-type: none"><li>• Paper LSCP/023/008</li></ul>	To <b>approve</b> the draft agenda	17.00
13. Any other business			17.10

### Future meetings in 2013:

27 June  
2 October  
11 December – all day

### For more information:

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