

# PANEL PAPER

## Agenda for 7 November 2018 Legal Services Consumer Panel meeting 1.00 pm – 5.00 pm

Item	Synopsis	Action	Timing
<b>A. Formal items</b>			
1.	Welcome and apologies		13.00
2.	Declaration of interests	Members to declare any interests they have which may impact on Panel business	To <b>note</b> any declarations 13.00
3.	Minutes of 26 September meeting		To <b>recap</b> the minutes 13.00
4.	Matters arising		To <b>note</b> 13.05
<b>B. Information items</b>			
		Pre-discussion	To <b>discuss</b> 13.05
5.	LeO	Attendees: Rebecca Marsh, Chief Legal Ombudsman.	To <b>note</b> and <b>discuss</b> 13.15
		Post-discussion	To <b>discuss</b> 14.00
6.	Chair's report and members' updates	Report on their Panel activities Paper LSCP/054/002	To <b>note</b> the report 14.10
7.	Projects update	Paper LSCP/054/003	To <b>note</b> the paper 14.20

8.	Consultation responses	Paper LSCP/054/004	To <b>note</b> the paper	14.30
<b>Coffee break</b>				14.30
<b>C. Substantive items</b>				
		Pre-discussion	To <b>discuss</b>	14.50
9.	ICAEW meeting	Attendee: Peter James, Head of Regulatory Policy	To <b>note</b> and <b>discuss</b>	15.00
		Post-discussion	To <b>discuss</b>	15.40
		Pre-discussion	To <b>discuss</b>	15.50
10.	UCL Law	Attendee: Stephen Mayson, Honorary Professor, Faculty of Laws.	To <b>note</b> and <b>discuss</b>	16.00
		Post-discussion	To <b>discuss</b>	16.40
<b>D. Next meeting</b>				
11.	Draft agenda for January meeting	Paper LSCP/054/007	To <b>approve</b>	16.50
12.	Any other business	<ul style="list-style-type: none"> <li>Away Day preparations</li> <li>Update on Panel recruitments</li> </ul>	To <b>discuss</b>	16.55

#### Future meetings in 2018/2019

11 December (Away Day)  
30 January  
6 March  
8 May  
10 July  
11 September  
13 November

11 December (Away day)

#### For more information

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