

**Legal Services Consumer Panel meeting
25 January 2017, 13:00 – 16:00**



Agenda

Item	Synopsis	Action	Timing
A. Formal items			
• Welcome and apologies			13.00
• Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
• Minutes of 28 September meeting		To recap the minutes	13.00
• Matters arising			13.05
B. Substantive items			
• CMA Report and Next Steps	Steve Brooker (LSB) to provide an oral update on the next steps post the CMA report Paper LSCP/043/001	To discuss	13.10
• Panel's Response to CMA recommendation	Panel discussion on LSCP's next steps post CMA report	To discuss	13.45
Coffee break			
• LSCP Work Programme	Lola to present the narrative for the Panel's draft work programme for 2017/18 Paper LSCP/043/002	To discuss	14:25

C. Information items

- | | | | |
|--------------------------|----------------------|--------------------------|-------|
| • Chair/members' updates | • Paper LSCP/043/003 | An oral update | 15.00 |
| • Projects update | • Paper LSCP/043/004 | To note the paper | 15.15 |
| • Consultation responses | • Paper LSCP/043/005 | To note the paper | 15.25 |

D. Next meeting

- | | | | |
|------------------------------------|----------------------|-------------------|-------|
| • Draft agenda for 1 March meeting | • Paper LSCP/043/006 | To approve | 15.35 |
| • Any other business | | | |

Future meetings in 2017 :

1 March
19 April
28 June
27 September
25 October

For more information:

Lola Bello
Consumer Panel Manager
T: 020 7271 0077