

PANEL PAPER



Draft Agenda – 1 March 2017 Legal Services Consumer Panel meeting 1.00 pm – 5.00 pm

Item	Synopsis	Action	Timing
A. Formal items			
1. Welcome and apologies			13.00
2. Declaration of interests	Members to declare any interests they have which may impact on Panel business	To note any declarations	13.00
3. Minutes of 25 January meeting		To recap the minutes	13.00
4. Matters arising			13.05
B. Substantive items			
5. LSB 3 Year Strategy	Caroline Wallace to update on the LSB's plans/progress on its 3 year strategy the <ul style="list-style-type: none">Paper LSCP/044/001	To discuss	13.10
6. Draft Work Programme 2017/18	Lola to present a draft work programme <ul style="list-style-type: none">Paper LSCP/044/002	To discuss/approve	13.40
Coffee break			

7. LSB presentation on Regulatory Standards	Panel's opportunity to feed into this work. • Paper LSCP/044/003	To discuss	15.00
8. Segmentation	Discussion Paper for sign off • Paper LSCP/044/004	To discuss	15:45
C. Information items			
9. Chair's report and members' updates	An extended opportunity for members to report back on their Panel activities • Paper LSCP/044/005	An oral update To note the paper	16.15
10. Projects update	• Paper LSCP/044/006	To note the paper	16.35
11. Consultation responses	• Paper LSCP/044/007	To note the paper	16.45
D. Next meeting			
12. Draft agenda for 19 April	• Paper LSCP/044/008	To approve	16.55
13. Any other business			17.00

Future meetings in 2015:

19 April
28 June
27 September
25 October

For more information:

Lola Bello
Consumer Panel Manager
T: 020 7271 0077

Consumer Panel Associate
T: 020 7271 0076